



## GUEST INFORMATION / REQUIREMENTS – COVID 19

In accepting your booking with Peoples Park, you acknowledge the special requirements around Covid 19 as noted herein.

- Firstly, if you are unwell, please stay at home.
- By visiting Coral Bay and staying at Peoples Park, you and your family / friends are still required to abide by the State Government / Health Department Social Distancing Rules. Once you have entered the park, you are NOT exempt from these rules.
- Guests are required to self manage the State Government Phase 3 rules
- In particular, these facilities will have specific numbers of guests who can use each facility, with signage displaying these numbers at each facility.
- Our office is open but please follow the rules as noted at reception including using the hand sanitiser as provided.
- Once the office does open, strict Social Distancing rules will be in place including floor decals in the office and veranda indicating where to stand.
- Specific Social Distancing Rules (as 18<sup>th</sup> May 2020) currently require
  - Max of 1 person per 2m<sup>2</sup>, with a maximum of 100 people in any one area.
  - This rule also applies to your site. So, unless your group is all from the same family, you must not exceed these limits on your site.
  - Please maintain the minimum 1.5m distance from each other.
- Please bring your own washing machine coins as the office will not be handling cash
- Please practice personal hygiene and use the hand wash stations as provided throughout the park.
- Parents, we ask you provide strict supervision of your children at all times and reinforce hygiene and social distancing rules

- Please do not hug, shake hands, 'high five' other guests or staff. The days for this will return but this is not for now please.
- Should any guest be found to disobeying these Covid 19 Laws and Park Rules, they will be asked to leave immediately with no refund. These rules are in place to protect other guests and our staff, as well as yourselves.
- COVID 19 REFUND POLICY - Please note there are no refunds if the authorities do not remove travel bans / restrictions as expected, extend or are reimposed, resulting in you being required to vacate the park or not being able to travel. We will however offer you a credit voucher to use at any time over the next 2 years, subject to availability. Please note this Covid 19 policy takes precedence over our normal refund policy.